

Agilent N1918A Power Analysis Manager

Installation Guide



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Introduction

The Agilent N1918A Power Analysis Manager is a suite of application software that comprises basic and advanced versions targeted to extend the capability of the Agilent P-Series power meters and USB power sensors. The basic Power Panel provides a simple graphical user interface (GUI) that offers the fundamental features of the Power Analysis Manager. The advanced Power Analyzer is a paid version that offers the complete features and capabilities of the Power Analysis Manager for more complex data analysis.

The Power Analysis Manager is compatible with the following instruments. See Table 1 for the instrument firmware compatibility details.

- U2000 Series USB Power Sensors
- N1911A Single-Channel and N1912A Dual-Channel P-Series Power Meters
- N1913A Single-Channel and N1914A Dual-Channel EPM-Series Power Meters

r*1

• N8262A P-Series Modular Power Meter

Table 1	Instrument firmware	compatibility ^{L J}
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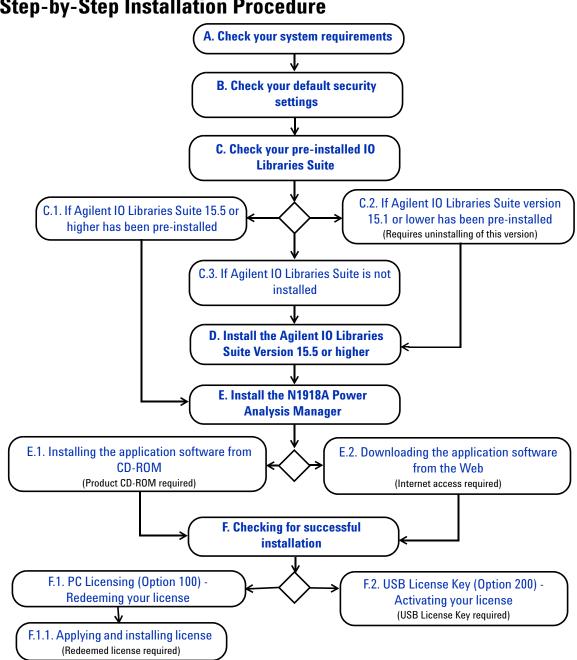
Instrument	Firmware version
U2000 Series USB power sensors	A1.02.00 and above
N1911/2A P-Series power meters	A.03.02 and above
N1913/4A EPM-Series power meters	A.01.04 and above
N8262A P-Series modular power meter	A.02.01 and above

[*] For more information, refer to the N1918A Software Revision History on the Agilent Web site.

This installation guide provides detailed information on how to get started with the Power Analysis Manager.

• Make sure the connected instrument is using compatible firmware version to enjoy the full features of the Power Analysis Manager.

- Go to www.agilent.com/find/pm_firmware to download the latest firmware version.
- To perform a firmware upgrade, see the respective instrument product Web site for more details.
- If an error occurs during or after the software installation, refer to the help file located in the Power Panel or Power Analyzer software for more details on how to resolve it.



Step-by-Step Installation Procedure

A. Check your system requirements

Before installing N1918A Power Analysis Manager, ensure that your PC meets the following minimum system requirements for installation and application software usage.

Processor Desktop PC: 1.3 GHz Pentium[®] IV or higher recommended Laptop PC: 900 MHz Pentium M or higher recommended

Operating System Windows[®] 7 32-bit and 64-bit, Windows Vista 32-bit and 64-bit, and Windows XP Professional 32-bit Service Pack 2 or later

Monitor 800×600 screen resolution (1280×1024 recommended)

Browser Microsoft[®] Internet Explorer 5.1 or higher (6.0 recommended)

RAM 512 MB or higher (1.0 GB recommended)

Hard Disk 1.0 GB free disk space at runtime

Software Prerequisites Agilent IO Libraries Suite 15.5 or higher, Microsoft .NET Framework 3.5 Runtime version, and Microsoft Visual C++ 2008 Runtime Libraries

Others Installed interface connectors for following choice of instruments:

- USB for U2000 Series USB Power Sensors
- LAN for N8262A P-Series Modular Power Meters
- USB/LAN/GPIB for N1911A/N1912A P-Series Power Meters
- USB/LAN/GPIB for N1913A/N1914A EPM-Series Power Meters

NOTE

- The software prerequisites stated above are bundled with the N1918A Power Analysis Manager application software installer except for the Agilent IO Libraries Suite.
- If you do not have any of the above utilities installed in your PC, launching the Power Analysis Manager software installation, as instructed in E. Install the N1918A Power Analysis Manager, will prompt for the installation of these tools.

B. Check your default security settings

For security purpose, Windows provides predefined user groups that grant the permissions and rights to perform various tasks on your computer.

Prior to installing the Power Analysis, ensure that you have sufficient permission to perform the installations on your PC. Thus, you are required to be a member of the Administrator group.

Follow the step-by-step instructions below to verify the group you belong to.

1 Go to **Start > Control Panel** and double-click **User Accounts**. The User Accounts dialog box will appear as shown in Figure 1.

User Accounts			? 🗙
Users Advanced			
	d to change passwo	y users access to your rds and other settings.	
User Name	Domain	Group	
ASPNET		Users	
Signature State		Power Users	
Johndoe		Administrators	
Password for johndo		Remove Prop	
	ОК	Cancel	Apply

Figure 1 User Accounts dialog box

2 In the Users for this computer panel, look for your user name and check the group. Ensure that the group property is *Administrators*.

NOTE

If the group property is other than Administrators, contact your system administrator for assistance on the permission to perform the installations.

C. Check your pre-installed IO Libraries Suite

1 To check the version of your pre-installed IO Libraries Suite, right-click IO Control icon on your taskbar notification area and select **About Agilent IO Control** as shown in Figure 2.

-				
Agilent Connection Expert				
Utilities	•			
Agilent VISA Options	•			
Documentation	•			
Help Topics	•			
Exit Agilent IO Control				
About Agilent IO Control		- 01	-	
		0.05 \	68	10:55 A

Figure 2 About Agilent IO Control

2 Agilent IO Control window will appear and the version of installed IO Libraries Suite will be displayed.

Agilent	10 Libaries Suite Information 🛛 🛛 🔀	
(į)	IO Libraries Version: 15.5.12824.0 IO Control Version: 15.5.12824.0 Copyright © Agilent Technologies, 1983-2009.	
	This software is installed on a 32-bit operating system.	
	32-bit VISA Information: Agilent VISA: The primary VISA library Non-Agilent VISA: Not installed (or overwritten)	
	32-bit IO Libraries Path: C:\Program Files\Agilent\IO Libraries Suite\ 32-bit IVI Components Path: C:\Program Files\IVI Foundation\IVI\ 32-bit VISA Path:	
	C:\Program Files\IVI Foundation\VISA\ Registry Path: HKLM\SOFTWARE\Agilent\IO Libraries\CurrentVersion	
	ОК	
Figure	3 Agilent IO Libraries Suite Inform	natior

C.1. If Agilent IO Libraries Suite 15.5 or higher has been pre-installed

If you have the IO Libraries Suite 15.5 pre-installed on your PC, proceed to **E. Install the N1918A Power Analysis Manager**.

C.2. If Agilent IO Libraries Suite version 15.1 or lower has been pre-installed (Requires uninstalling of Agilent IO Libraries Suite 15.1)

- **1** To uninstall, go to **Start > Control Panel > Add or Remove Programs** and select Agilent IO Libraries Suite 15.1 or lower version.
- 2 Click **Change/Remove** and select **Remove** when the instructions on the screen prompted to proceed uninstalling the IO Libraries Suite version 15.1 or lower from your PC.
- **3** To install version 15.5 or higher, go to **D. Install the Agilent IO Libraries** Suite Version 15.5 or higher.

C.3. If Agilent IO Libraries Suite is not installed

If you do not have IO Libraries Suite installed on your PC, go to **D. Install the Agilent IO Libraries Suite Version 15.5 or higher**.

D. Install the Agilent IO Libraries Suite Version 15.5 or higher

Ensure that you do not have any USB instrument connected to your PC during installation of the Agilent IO Libraries Suite.

- The Agilent IO Libraries Suite is available in the Agilent Automation-Ready CD-ROM that comes with the standard purchase of any of the instruments that are compatible with N1918A Power Analysis Manager.
- If you do not have the Agilent Automation-Ready CD-ROM or you wish to install a higher version of the IO Libraries Suite, go to http://www.agilent.com/find/iolib to obtain the latest version on the Agilent IO Libraries Suite.
- **1** Disconnect any instrument that is connected to your PC and close all other applications on your PC.
- **2** Insert the *Agilent Automation- Ready CD- ROM* into your CD-ROM drive and follow the instructions on you screen.
- 3 If the installation does not start automatically, go to Start > Run (on the Windows start menu) and type <drive>:\autorun\ auto.exe, where drive is your CD-ROM drive.

NOTE

- **4** If you obtain the Agilent IO Libraries Suite from the web, save the self-extracting file (.exe) to any location on your hard disk.
- **5** Double-click the installation file to launch the installation.
- 6 Follow the instructions on you screen to proceed.
- **7** After the installation is completed, you will see the Agilent IO Control icon on your Windows taskbar notification area as shown in Figure 4.



Figure 4 Agilent IO Control icon

NOTE

For detailed installation instructions, refer to the *Agilent IO Libraries Suite Getting Started Guide* at http://www.agilent.com/find/iolib.

E. Install the N1918A Power Analysis Manager

There are two options you may choose from to install the N1918A Power Analysis Manager. You may choose to install from the provided *Agilent N1918A Power Analysis Manager CD- ROM* or obtain the application software from Agilent's web site to install the application software.

NOTE

Upon installation of the new version N1918A Power Analysis Manager, the older version will be uninstalled and replaced automatically. Before proceeding to this step, a pop-up message will appear as below. Click **Yes** to proceed.

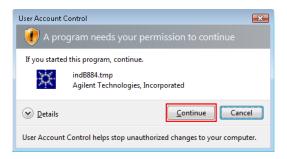


E.1. Installing the application software from CD-ROM

- **1** Disconnect any instrument that is connected to your PC and close all other applications on your PC.
- 2 Insert the *N1918A Power Analysis Manager CD- ROM* into your CD-ROM drive. The N1918A Power Analysis Manager Installation Menu will automatically launch.
- **3** If the menu does not launch automatically, go to **Start > Run** and type <drive>:\index.exe, where drive is your CD-ROM drive.

NOTE

Prior to the installation of the N1918A Power Analysis Manager in Windows Vista, a pop-up message will appear as below. Click **Continue** to proceed.



4 Click **Power Analysis Manager** on the N1918A Power Analysis Manager Installation Menu, as shown below, to proceed.

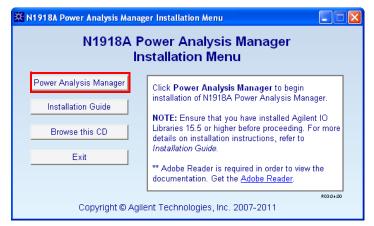


Figure 5 N1918A Power Analysis Manager Installation Menu

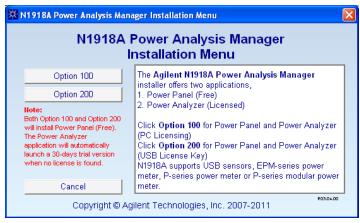
- **5** The installation menu now indicates two options you may choose from to install the license required to activate the Power Analyzer, as shown in Figure 6.
 - Option 100 Installs Power Panel and Power Analyzer with PC Licensing
 - Option 200 Installs Power Panel and Power Analyzer with USB License Key

You may choose either options if you only want to install the Power Panel. Click one of the licensing options (**Option 100** or **Option 200**) to begin installation.

NOTE

Conversion from Option 100 to Option 200 can be done automatically through the installer. However, conversion from Option 200 to Option 100 requires you to manually reinstall a fresh Power Analysis Manager.

To remove the Power Analysis Manager manually from your PC, go to **Start > Control Panel > Add or Remove Programs**. In the list of currently installed programs, search for the Agilent N1918A Power Analysis Manager and click **Remove**. The InstallShield Wizard dialog box will appear and prompt you to confirm the removal of the application. Click **Yes** to proceed. Follow the instructions on the screen to complete the removal process.





- **6** If any software prerequisites as stated in **A. Check your system requirements** are not installed on your PC or the version does not comply, InstallShield will prompt for installation on the prerequisites.
- 7 Click **OK** to begin the installation of the required prerequisites.
- **8** Once installations are completed or if there are no missing utilities in your PC, installation of the Power Analysis Manager will proceed as normal.
- **9** The Agilent N1918A Power Analysis Manager InstallShield Wizard dialog will appear. Click **Next** to begin.
- 10 Read the License Agreement and select I accept the terms of the license agreement to proceed. Click Next to proceed.
- 11 The Setup Type dialog box appears, as shown in Figure 7. Select **Basic**, **Advanced**, or **Custom**. The *Basic* setup installs the Power Panel while the *Advanced* setup installs all program features including the Power Analyzer and Power Panel.

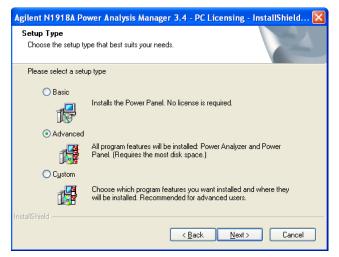


Figure 7 Select the N1918A setup types

- **12** Advanced users may select the **Custom** option to customize the program features and specify the location to be installed. Click **Next** to proceed.
- **13** Click **Install** to confirm your choice and begin installation of the Power Analysis Manager.

- 14 Click Finish when the installation has completed.
- **15** After the installation has completed, proceed to **F. Checking for successful installation**.

E.2. Downloading the application software from the Web

- **1** Go to http://www.agilent.com/find/N1918A, and download the Agilent N1918A Power Analysis Manager installer.
- **2** Save the N1918A Power Analysis Manager installation file to any location on your hard disk.
- **3** Disconnect any instrument that is connected to your PC and close all other applications on your PC.
- **4** Double-click the installation file to begin installation.
- **5** If any software prerequisites as stated in **A. Check your system requirements** are not installed on your PC or the version does not comply, InstallShield will prompt for installation on the prerequisites.
- **6** Once installations are completed or if there are no missing utilities in your PC, installation of the Power Analysis Manager will proceed as normal.
- 7 The Agilent N1918A Power Analysis Manager InstallShield Wizard dialog will appear. Click **Next** to begin.
- 8 Read the License Agreement and select | accept the terms of the license agreement to proceed. Click Next to proceed.
- **9** The Setup Type dialog box appears, as shown in Figure 7. Select **Basic**, **Advanced**, or **Custom**. The *Basic* setup installs the Power Panel while the *Advanced* setup installs all program features including the Power Analyzer and Power Panel.
- **10** Advanced users may select the **Custom** option to customize the program features and specify the location to be installed. Click **Next** to proceed.
- **11** Click **Install** to confirm your choice and begin installation of the Power Analysis Manager.
- **12** Click **Finish** when the installation has completed.
- 13 After the installation has completed, proceed to F. Checking for successful installation.

F. Checking for successful installation

- **1** Go to Start > Control Panel and double-click Add or Remove Programs.
- 2 List of currently installed programs in your PC will be shown.
- **3** Check the list and locate the installed N1918A Power Analysis Manager as shown in Figure 8.

Add or Re	move Programs		
5	Currently installed programs: Show updates	Sort by: Name	•
Change or Remove	I 🔥 Administrator Password Change Tool	Size	0.36MB
Programs	Adobe Flash Player 10 ActiveX		
~	🔁 Adobe Flash Player 10 Plugin		
10 - T	😕 Adobe Reader 9	Size	203.00MB
Add <u>N</u> ew Programs	Agilent CA Certificates	Size	0.00MB
-	🔊 Agilent InstallVerifier	Size	2.83MB
<u> </u>	🔀 Agilent Internet Explorer 6 Settings	Size	0.09MB
dd/Remove <u>W</u> indows	Agilent Internet Explorer 7 Settings	Size	0.10MB
Components	(0) Agilent IO Libraries Suite 15.5	Size	63.29MB
	0 Agilent LXI Mdns Responder	Size	0.45MB
iet Program	🔀 Agilent MS Office Templates & Fonts	Size	6.32MB
Access and Defaults	🔂 Agilent N1918A Power Analysis Manager 3.4 - PC Licensing	Size	<u>34.64MB</u>
Dordaled	Click here for support information.	Used	frequently
		Last Used On	10/13/2011
	To change this program or remove it from your computer, click Change or Remove.	Change	Remove
	B Agilent Testify 3.0	Size	7.00MB
	🔀 Agilent Translator Framework	Size	2.92MB
	🛒 Agilent VEE Pro 8.5	Size	447.00MB

Figure 8 Installed Agilent N1918A Power Analysis Manager

- 4 Before proceeding, you may also check the list for installed software prerequisites as stated in A. Check your system requirements.
- **5** Once checking is done, proceed to run your installed Agilent N1918A Power Analysis Manager.

NOTE

To use the Power Analyzer's full features and capabilities, a license activation is required. There are two available options to activate the license.

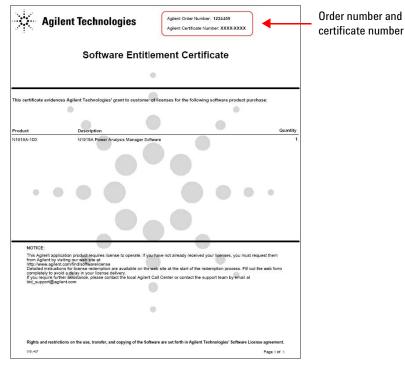
- PC Licensing (Option 100). If you have chosen Option 100 in the Installation Menu, proceed to reading F.1. PC Licensing (Option 100) - Redeeming your license.
- If you have chosen USB License Key (Option 200), proceed to reading F.2. USB License Key (Option 200) - Activating your license.

F.1. PC Licensing (Option 100) - Redeeming your license

To use the Power Analyzer's full features and capabilities, you are required to redeem and activate the Power Analyzer by applying the license purchased.

The license redemption procedures is as follows.

- 1 Go to https://software.business.agilent.com/index.stm. Click Click here to start software license redemption to start the license redemption.
- 2 The Agilent Software Licensing Step 1 -- Login window appears. Type your Agilent Order number and Agilent Certificate number. You can find both numbers in the Agilent N1918A Power Analysis Manager software entitlement certificate.





C Aglient Software Licensing - Windows Internet Explorer	
https://software.business.agilent.com/license/login.asp Agilent Technologies	Close Help
Agilent Software Licensing Step 1 - Login	Help
1 2 Redemption Options 3 Enter Request 4 Review Request 5 Complete Re	quest
Enter your Agilent Order number.*	
Clear Next	
©2006 Agilent Technologies Use of this site indicates you agree to the <u>Terms of Use</u>	tatement
	~
😱 😋 Internet	🔍 100% 🔹 💡

Figure 10 Step 1 -- Login window

3 Click **Next** to proceed to Step 2 -- Redemption Options. This window shows the number of license(s) ordered and the available license(s).

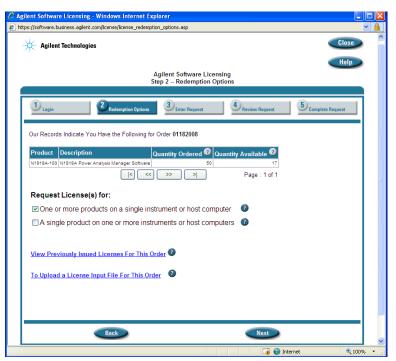


Figure 11 Step 2 -- Redemption Options window

- 4 Select One or more products on a single instrument or host computer.
- **5** Click **Next** to proceed to Step 3 -- Request License(s).

🖉 Aglient Software Licensing - Windows Internet Explorer	
https://software.business.agilent.com/license/license_instrument_redeem.asp	~
Agilent Technologies Close Agilent Software Licensing Step 3 Request License(s)	
1 2 Redemption Options 3 Enter Request 5 Complete Request	
Please Select Products for Order 01182008 N1918A-100 · N1918A Power Analysis Manager Software (17 available) Please select one N1918A-100 · N1918A Power Analysis Manager Software (17 available) nse Requests (Product, Qty):	
Quantity Available 17 Add Enter Desired Quantity 1 Add All	
(* indicates a required field.)	
Back Next ©2006 Agilent Technologies Use of this site indicates you agree to the Terms of Use Privacy Statement	
Done	≥ % • ;;

Figure 12 Step 3 -- Request License(s) window

NOTE

You may check your license(s) redemption history by clicking **View Previously Issued Licenses For This Order**.

6 Select N1918A-100-N1918A Power Analysis Manager Software from the drop down list. The Enter Desired Quantity value is set to 1 by default. Click Add.

ilent Software Licensing - Windows Internet Exp ps://software.business.agilent.com/license/license_instrumer				
Agilent Technologies			Close	
, S	Agilent Software Licens Step 3 Request Licens	ing e(s)	Help	
1 Login Redemption Options	3 Enter Request	4 Review Request	5 Complete Request	
Please Select Products for Order 01182008 N1918A-100 - N1918A Power Analysis Manag	er Software (17 available			
Quantity Available 17 Enter Desired Quantity 1		License Requests (Produ N1918A-100, 1	ct, Qty):	
	Remove			
Enter Model Number * Enter Agilent instrument serial number *				
(* indicates a required field.)				
Back		Next		
©2006 Agilent Technologies Use of this	site indicates you agree	to the Terms of	Privacy Statement	

Figure 13 Step 3 window expanded when Add is clicked

7 Type the model number in the Enter Model Number text box and the serial number in the Enter Agilent instrument serial number text box.

NOTE

- You are required to use the same model number and serial number specified in the License dialog box during the software installation. Refer to Figure 17.
- Do not use the power sensors, power meters, or your PC's serial number.
- 8 Click Next to proceed to Step 4 -- Review Request.

🖉 Agilent Software Licensing License Transaction Review - Windows Internet Explorer	
https://software.business.agilent.com/license/license_review.asp	✓ <u>▲</u>
Agilent Technologies	
Agilent Software Licensing (ASL) Step 4 Review Request	
1 2 Redemption Options 3 Enter Request 5 Complete Request	
You have the following requests for order 01182008 No. Product Number Description Host Oty	
1 N1918A-100 N1918A Power Analysis Manager Software N1918A GA58286592 1	
Please review the transaction information shown above. Click Back if you wish to make corrections. Click Next to proceed to email entry and submission of your request.	
Back	
© 2006 Agilent Technologies Use of this site indicates you agree to the Terms of Use Privacy Statement	
🕞 🚱 Internet 🖷	100% •

Figure 14Step 4 -- Review Request window

9 Confirm the host ID and the redeemed quantity. Click **Next** to proceed to Step 5 -- Execute Transaction.

🖉 Agilent Software Licensing - Windows Internet Explorer	
https://software.business.agilent.com/license/license_execute.asp	~ ₽
Agilent Technologies	
Agilent Software Licensing Step 5 - Execute Transaction	
1 Login 2 Redemption Options 3 Enter Request 4 Review Request 5 Complete Request	
Enter your email address:	
Re-enter your email address: By clicking on Submit, you agree to the terms and conditions of the Agilent software license agreement.	
Back Submit	
© 2006 Agilent Technologies Use of this site indicates you agree to the <u>Terms of</u> Use <u>Use</u> Privacy Statement	
	~
📑 😝 Internet 🔍	100% •

Figure 15 Step 5 -- Execute Transaction window

- **10** Type your e-mail address in the Enter your email address text box. The license will be sent to the e-mail address specified. Reconfirm your e-mail address by typing it again in the Re-enter your email address text box.
- **11** Click **Submit** to complete your redemption. The license will be sent to you shortly.

F.1.1. Applying and installing license

NOTE

The Power Analyzer application will automatically launch a 30 days trial version of the Power Analyzer when there is no matching license found.

Ensure that you have redeemed your licence before proceeding.

- **1** Once license redemption has been successfully made, an e-mail will be sent to you with an enclosed exclusive license.
- 2 Save the obtained license to any location of your hard disk.
- **3** Go to **Start > All Programs > Agilent N1918A Power Analysis Manager** [version]^[*] and select **Power Analyzer** [version]^[1] to launch the application software.
- **4** The Agilent N1918A Power Analysis Manager (Trial Version) window will appear as shown in Figure 16.

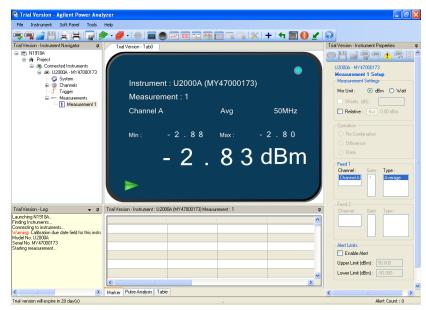


Figure 16 Trial version of Power Analyzer

[*] [version] depicts the latest version number for the Agilent N1918A Power Analysis Manager.

5 Go to **Help > License** and the License dialog box will appear as shown in Figure 17.

License			×	
Feature	Desc	cription	Version	
Model Number :	PCSEBNO			Model number ar
Model Number : Serial Number :	DA83354955	◀	Install License Close	serial number

Figure 17 License dialog box without any license installed

You are required to use the same Model Number and Serial Number specified in the License dialog box during the license redemption. Refer to step 7 in F.1. PC Licensing (Option 100) - Redeeming your license.

- 6 If your trial period has expired, a message box will prompt you to install the license. Click **Yes** to open the License dialog box.
- 7 Click Install License and browse for your saved license.
- 8 Click **OK** to proceed.
- 9 Once the license has been successfully installed, click Close.

Feature	Description		Version
N1918A-100	Power Analysi	s Manager	1.000
Model Number : Serial Number :		Install Licen	ise <u>C</u> lose

Figure 18 License successfully installed

- **10** Restart the application software for the settings to take effect if you are using the trial version.
- 11 Once done, your Power Analyzer is ready for use.

NOTE

F.2. USB License Key (Option 200) - Activating your license

The Power Analyzer application will automatically launch a 30 days trial version of the Power Analyzer when USB License Key is not found or invalid.

Ensure that you have a USB License Key with you before proceeding. 1 Plug the USB License Key into the PC, as shown in Figure 19.



Figure 19 PC with a USB License Key plugged in

- **2** Ensure that the LED on the USB License Key is green, which indicates that the driver has been properly installed.
- **3** Go to **Start > All Programs > Agilent N1918A Power Analysis Manager** [version]^[*] and select **Power Analyzer** [version]^[1] to launch the application software.
- 4 Your Power Analyzer is now ready for use.
- [*] [version] depicts the latest version number for the Agilent N1918A Power Analysis Manager.

NOTE

G. Troubleshooting tips

The troubleshooting tips for some of the general licensing issues of the N1918A Power Analysis Manager Software are listed in Table 2.

Table 2 Troubleshooting tips

General licensing issue	Troubleshooting tip		
License installation failed. License is not found or license does not match even though the Host ID and Hardware remain unchanged.	Refer to G.1. Troubleshooting tip 1, G.2. Troubleshooting tip 2, and G.3. Troubleshooting tip 3.		
The N1918A Power Analysis Manager Software remains as a trial version after the license is installed.	Refer to G.2. Troubleshooting tip 2.		
The Host ID is modified without any changes to the PC hardware. For example, error 1105 and error 1003.	Refer to G.2. Troubleshooting tip 2.		
Non-English version of the Windows XP is installed in the PC.	Refer to G.4. Troubleshooting tip 4.		
License redemption failed due to incorrect Host ID, Certificate Number, or Order Number during the license installation process.	Contact your nearest Agilent Service Center to regenerate a new license key.		
N1918A USB dongle key is not detected in Windows 7 64-bit OS.	Refer to G.5. Troubleshooting tip 5.		

G.1. Troubleshooting tip 1

- 1 Uninstall the N1918A Power Analysis Manager Software.
- 2 Restart the PC.
- 3 Reinstall the N1918A Power Analysis Manager Software.
- 4 Launch the software and install the license.
- **5** N1918A Power Analysis Manager Software license should be recognized now.

G.2. Troubleshooting tip 2

- 1 Close the N1918A Power Analysis Manager Software.
- 2 Go to Start > Control Panel > Administrative > Services.
- 3 Select Agilent License Service and click Restart as shown in Figure 20.

File Action View ← → IT IT [Help						
Services (Local)	🖏 Services (Local)						
	Agilent License Service	Name /	Description	Status	Startup Type	Log On As	
	Stop the service Restart the service	Agere Modern Call		Started	Manual Automatic	Local System Local System	
		Aglent IO Libraries		Started	Automatic	Local System	
	Description: Aglient License Service	ရွာ Aglent mDNS Resp ရွာ Alerter ရွာ Application Layer G ရွာ Application Layer G ရွာ ASP.NET State Ser ရွာ AU HotKey Poller ရွာ Automatic Updates	Enables ha Notifies sel Provides th Provides s Provides s Provides a Enables th		Automatic Disabled Automatic Manual Manual Automatic Automatic Automatic Manual Automatic Manual Automatic	Local System Local Service Local Service Local Service Local System Local System Local System Local System Local System	

Figure 20 Services

- 4 Launch the N1918A Power Analysis Manager Software.
- **5** N1918A Power Analysis Manager Software license should be recognized now.

G.3. Troubleshooting tip 3

- **1** Go to Start > All Programs > Accessories > System Tools > System Restore.
- 2 In the System Restore, select **Restore my computer to an earlier time** and click **Next** >.
- **3** Select a date before the N1918A Power Analysis Manager Software is installed.
- 4 Click **Next >** to perform system restore to an earlier date.

NOTE

After performing the System Restore, the Windows system will be recovered to the previous condition before the N1918A Power Analysis Manager Software si installed. All the programs installed after the installation of the N1918A Power Analysis Manager Software will need to be reinstall.

CAUTION

Backup your data before performing the System Restore to avoid any potential data lost during the System Restore process.

5 Go to **Start > Control Panel > Add or Remove Programs** to uninstall the N1918A Power Analysis Manager Software as shown in Figure 21.

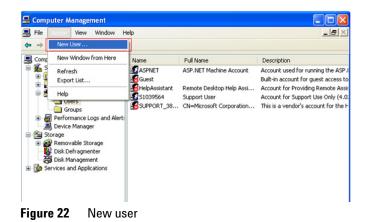
Add or Re	move Programs		
5	Currently installed programs: Show updates	Sort by: Name	~
Change or Remove	Administrator Password Change Tool	Size	0.36MB 🗸
Programs	Adobe Flash Player 10 ActiveX		
-	💋 Adobe Flash Player 10 Plugin		
- 1	🛃 Adobe Reader 9	Size	203.00MB
Add <u>N</u> ew Programs	🙀 Agilent CA Certificates	Size	0.00MB
-	🔊 Agilent InstallVerifier	Size	2.83MB
Add/Remove Windows	Agilent Internet Explorer 6 Settings	Size	0.09MB
	🔂 Agilent Internet Explorer 7 Settings	Size	0.10MB
Components	(III) Agilent IO Libraries Suite 15.5	Size	63.29MB
	0 Agilent LXI Mdns Responder	Size	0.45MB
Set Program	🛃 Agilent MS Office Templates & Fonts	Size	6.32MB
Access and Defaults	🔂 Agilent N1918A Power Analysis Manager 3.4 - PC Licensing	Size	<u>34.64MB</u>
Derdaics	Click here for support information.	Used	frequently
		Last Used On	10/13/2011
	To change this program or remove it from your computer, click Change or Remove.	Change	Remove
	Ra Agilent Testify 3.0	Size	7.00MB
	🔀 Agilent Translator Framework	Size	2.92MB
	🛒 Agilent VEE Pro 8.5	Size	447.00MB

Figure 21 Add or Remove Programs

- 6 Reinstall the N1918A Power Analysis Manager Software.
- 7 Launch the software and install the license.

G.4. Troubleshooting tip 4

- 1 Go to Start > Control Panel > Administrative Tools > Computer Management > Local Users and Groups > Users.
- **2** Select **Action** and click New User... as shown in to create a new user account named "Everyone" in English.



- **3** Create a new folder named "licensing" in this directory: C:\Program Files\Agilent\licensing.
- 4 Save the license file in the licensing folder created in Step 3.

G.5. Troubleshooting tip 5

- **1** Log in to the Windows as Administrator or any account with admin rights.
- 2 Unplug all connected USB devices.
- **3** Download the Sentinel Protection Installer 7.6.1 from this link: http://www.cadpipe.com/downloads/misc/SentinelProtectionInstaller 7.6.1.zip
- 4 Launch the Sentinel Protection Installer 7.6.1 and select Custom.
- 5 Select only USB System Driver to install as shown in.



Figure 23 USB System Driver

6 Once the installation is completed, plug in the N1918A USB dongle key.

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Contact us

To obtain service, warranty, or technical support assistance, contact us at the following phone numbers:

United States:					
(tel) 800 829 4444	(fax) 800 829 4433				
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7840					
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